

Amendments to the Specification:

Please replace paragraph [0024] with the following amended paragraph:

[0024] Once customer 118 furnishes information needed to start case document 202, account sales 116, FIG. 8 and 10, then adds information to case document 202. This information includes business relationships information 212, history information 214, volume information 216, average sales price information 218, and comment information 220. Business relationship information 212 includes information such as the type of relationship carried on with customer 118 and the strategy for customer 118 in the ~~future.~~ future. History information 214 includes information such as previous negotiations for other products and services with customer 118. Volume information 216 includes information such as the amount of products or services that the region can provide. Average sales price information 218 includes information such as the average price received for a product or service over a period of time. Comment information 220 includes information such as account sales 116 additional reasons for why a price adjustment should be made. Once customer 118 and account sales 116 have added their information to case document 202, case document 202 is submitted to regional review 222.